Charting Our Path

Designing CSU's Next Strategic Plan



Feedback and Revisions to Strategic Planning Elements (as of Sept. 20, 2024)



Draft SWOT Analysis - Cleveland State University (Before Survey Results)

STRENGTHS WEAKNESSES Place – Close proximity to Cleveland (urban environment), and a community with Clear lack of articulation of clear value grit and resilience. Great connections to employers and alumni, community proposition/identity/branding/differentiation -There is a need to balance engagement, and the university's role as an anchor institution where graduates tend academic research and student success with workforce development and improve advertising and marketing efforts. to stav. Student-centered focus - Emphasizes student research opportunities, engaged Unsustainable fiscal management – Need for focus on profitability, return on and experiential learning, and promoting social mobility for students. investment, and strategic allocation of resources, and need to generate Academics – Top-quality faculty and the presence of several renowned schools additional revenue, consider budget models, and address high deferred within the institution. maintenance and risk of disaster. Insufficient organizational processes and incentives – Inadequate performance evaluation and feedback, poor communication, a culture lacking continuous improvement, departmental silos, lack of clarity of priorities, and dated systems and technology infrastructure resulting in low morale. **OPPORTUNITIES THREATS** Clear, consistent alignment with workforce needs - Create collaborative co-**Government interference** – Federal, state, local government interference effecting policies, academic freedom and funding such as financial aid processes curriculum and experience creation with local employers ("Learning Communities") and full lifecycle elementary through retirement/lifelong learning in the Cleveland and dollar amounts. **Demographics** – Fewer high school graduates and 4-year degrees coupled with a lack of confidence in higher education and under appreciation of the value of Increase engagement with alumni – For student academic, non-academic, and liberal arts education. Increased volatility of international student admissions due philanthropy. Academic innovation - Redesign the curriculum to include innovative offerings. to visa issues. such as online programs, expanded micro-credentials, and enhanced co-op Decreasing requirement for undergraduate degree for employment – experiences supported by earn-and-learn funding. Strengthen academic alignment Employers growing more satisfied through alternative credentialing. across undergraduate, graduate, continuing education, and research programs to create seamless pathways for lifelong learning.

Source(s): Group Discussion at CSU SLT Retreat 07.22.2024; Task Force Discussions



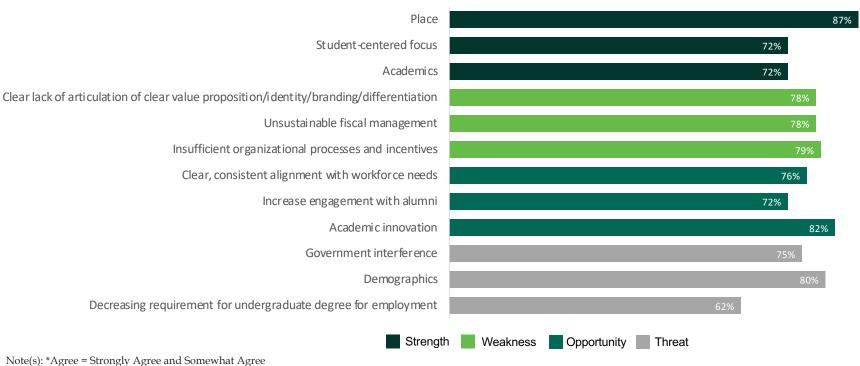
Project Overview

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Strategic Input Forum SWOT Results

SWOT Level of Agreement



Source(s): Survey of the CSU Community (09/20/2024); n=376



SWOT/Strategy Statements



Changes to SWOT since 9.10.24

STRENGTHS

- Place In Close proximity to Cleveland (urban environment), and a community with grit
 and resilience. Great connections to employers and alumni, community engagement,
 and the university's role as an anchor institution where graduates tend to stay.
- Student-centered focus Emphasizes student research opportunities, engaged and experiential learning, and promoting social mobility for students.
- Academics Top-quality faculty and the presence of several renowned schools within the institution.

WEAKNESSES

- Clear lack of articulation of clear value proposition/identity/branding/differentiation –There is a need to balance academic research and student success with workforce development and improve advertising and marketing efforts.
- Unsustainable fiscal management Need for focus on profitability, return on investment, and strategic allocation of resources, and need to generate additional revenue, consider budget models, and address high deferred maintenance and risk of disaster.
- Insufficient organizational processes and incentives Inadequate performance evaluation, and feedback, and ongoing salary reviews, poor communication, a culture lacking continuous improvement, departmental silos, lack of clarity of priorities, and dated systems and technology infrastructure resulting in low morale.

OPPORTUNITIES

- Clear, consistent alignment with workforce needs Create collaborative cocurriculum and experience creation with local employers ("Learning Communities") and full lifecycle elementary through retirement/lifelong learning in the Cleveland region.
- **Increase engagement with alumni** For student academic, non-academic, and philanthropy.
- Academic innovation Advance Redesign the curriculum to include innovative offerings, such as online programs, expanded micro-credentials, and enhanced co-op experiences supported by earn-and-learn funding. Strengthen academic alignment across undergraduate, graduate, continuing education, and research programs to create seamless pathways for lifelong learning.

THREATS

- Government interference Federal, state, local government interference effecting policies, academic freedom and funding such as financial aid processes and dollar amounts.
- **Demographics** Fewer high school graduates and 4-year degrees coupled with a lack of confidence in higher education and under appreciation of the value of liberal arts education. Increased volatility of international student admissions due to visa issues.
- Decreasing requirement for undergraduate degree for employment Employers growing more satisfied through alternative credentialing.

Note: Red indicates areas that have changed since original SWOT based on community inputs

Source(s): Survey of the CSU Community (09/20/2024); n=376; CSU Task Force Meetings



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Final SWOT Analysis - 9.24.24

STRENGTHS WEAKNESSES Clear lack of articulation of clear value Place – In Cleveland (urban environment), and a community with grit and resilience. Great connections to employers and alumni, community engagement, and the proposition/identity/branding/differentiation -There is a need to balance university's role as an anchor institution where graduates tend to stay. academic research and student success with workforce development and Student-centered focus – Emphasizes student research opportunities, engaged improve advertising and marketing efforts. and experiential learning, and promoting social mobility for students. Unsustainable fiscal management – Need for focus on profitability, return on Academics – Top-quality faculty and the presence of several renowned schools investment, and strategic allocation of resources, and need to generate within the institution. additional revenue, consider budget models, and address high deferred maintenance and risk of disaster. Insufficient organizational processes and incentives – Inadequate performance evaluation, feedback, and ongoing salary reviews, poor communication, a culture lacking continuous improvement, departmental silos, lack of clarity of priorities, and dated systems and technology infrastructure resulting in low morale. **THREATS OPPORTUNITIES** Clear, consistent alignment with workforce needs – Create collaborative co-• Government interference – Federal, state, local government interference curriculum and experience creation with local employers ("Learning Communities") effecting policies, academic freedom and funding such as financial aid processes and full lifecycle elementary through retirement/lifelong learning in the Cleveland and dollar amounts. **Demographics** – Fewer high school graduates and 4-year degrees coupled with a lack of confidence in higher education and under appreciation of the value of Increase engagement with alumni – For student academic, non-academic, and liberal arts education. Increased volatility of international student admissions due philanthropy. **Academic innovation** – Advance the curriculum to include innovative offerings, to visa issues.

Source(s): Survey of the CSU Community (09/20/2024); n=376; CSU Task Force Meetings

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experiences supported by earn-and-learn funding. Strengthen academic alignment

across undergraduate, graduate, continuing education, and research programs to



create seamless pathways for lifelong learning.

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Next Steps

Decreasing requirement for undergraduate degree for employment –

Employers growing more satisfied through alternative credentialing.



Strategy Statements in the Strategic Planning Process

Mission Statement

Statement which specifies a institution's purpose or "reason for being" and the primary objective toward which the institution's programs & plans should be aimed. Statement specifying the institution's key constituents and how the institution will serve them. It must be clear and understood.

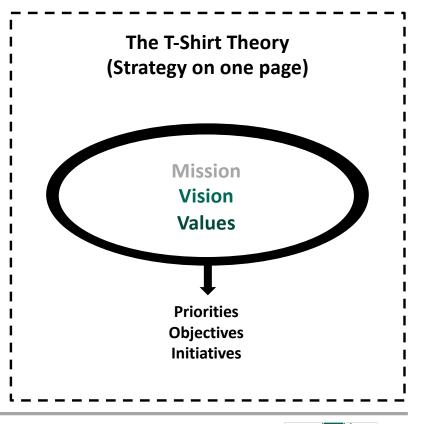
It "makes you proud."

Vision Statement

Statement describing what the institution strives to be at some future time. It should be specific and motivating. It "makes you excited."

Values

It is what we believe in, our guiding principles, and how we interact. It "makes you belong."



Source(s): Dr. Paul Friga



Project Overview

Survey Results



Revised Draft Mission, Vision, Values, and Priorities (9.10.24)

Mission Statement

Cleveland's University. Infinite Opportunity.

CSU leverages our unique location and partnerships to prepare learners with future-ready capabilities. We offer research, service, and talent to address the needs of our community.

Vision 2030

"Where Everyone Thrives"

CSU aspires to be the national leader in social and economic mobility. We will be a great place to learn and work.

Values – "CSU"

Collaborating with Community

Serving Students

Unleashing Creativity

Priorities

Reinvent Academic Offerings, Delivery, and Scholarship to Foster Success Reimagine Community
Partnerships to Increase
Opportunities

Restructure Operational and Financial Model to Enable our Mission-focused Work

Source(s): Survey of the CSU Community (09/03/2024); n=240; CSU Task Force Meetings



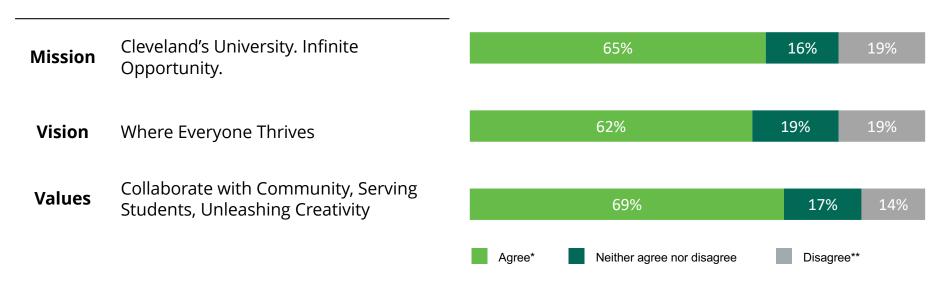
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Please Assess Your Level of Agreement to Mission, Vision, and Values

Strategy Statements



Note(s): *Agree = Strongly Agree and Somewhat Agree, **Disagree = Strongly Disagree and Somewhat Disagree

Source(s): Survey of the CSU Community (09/20/2024); n=376



Project Overview Survey Results Next Steps



Please Assess Your Level of Agreement to the Draft Priorities

Priorities

1 Reinvent academic offerings and delivery to foster student success

77% 12% 11%

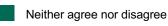
2 Reimagine community partnerships to increase opportunities



3 Restructure operational and fiscal model to enable our mission-focused work



Agree*



Disagree**

 $Note (s): *Agree = Strongly\ Agree\ and\ Somewhat\ Agree, **Disagree = Strongly\ Disagree\ and\ Somewhat\ Disagree = Strongly\ Disagree\ and\ Somewhat\ Disagree = Strongly\ Disagree\ D$

Source(s): Survey of the CSU Community (09/20/2024); n=376



Project Overview Survey Results Next Steps



Draft Strategy Statements - 9.24.24

Mission Statement

Cleveland's University. Infinite Opportunity.

At CSU, we leverages our unique location and strategic partnerships to equip learners with future-ready skills. prepare learners with future ready capabilities. We offer Through innovative research, dedicated service, and exceptional talent, to we address the evolving needs of our community, which includes our students, faculty, staff, and Cleveland partners.

Vision 2030

"Where Everyone Thrives"

CSU aspires to be the national leader in social and economic mobility for our learners. We will be a great place to learn and work.

Values - "CSU"

Collaborating with Community

Serving Students

Unleashing Creativity

Priorities

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Note: Red indicates areas that have changed since original SWOT based on community inputs

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