VPN Client Installation

8/5/2025

Step 1

To install the OpenVPN client, on the computer you will be using to remotely connect to the CSU Campus Network (usually your home computer), open a web browser and go to https://csu.openvpn.com/

When prompted for a Cloud ID, enter **csu**, then click **Continue**:

Enter **csu**

Click **Continue.**

On the following screen, click **Sign In with SSO**:

Enter your 7-digit CSU ID number followed by @csuohio.edu (or followed by @vikes.csuohio.edu for students), then click Next. On the following screen, enter your password in the 'Password' field and click **Sign In**.
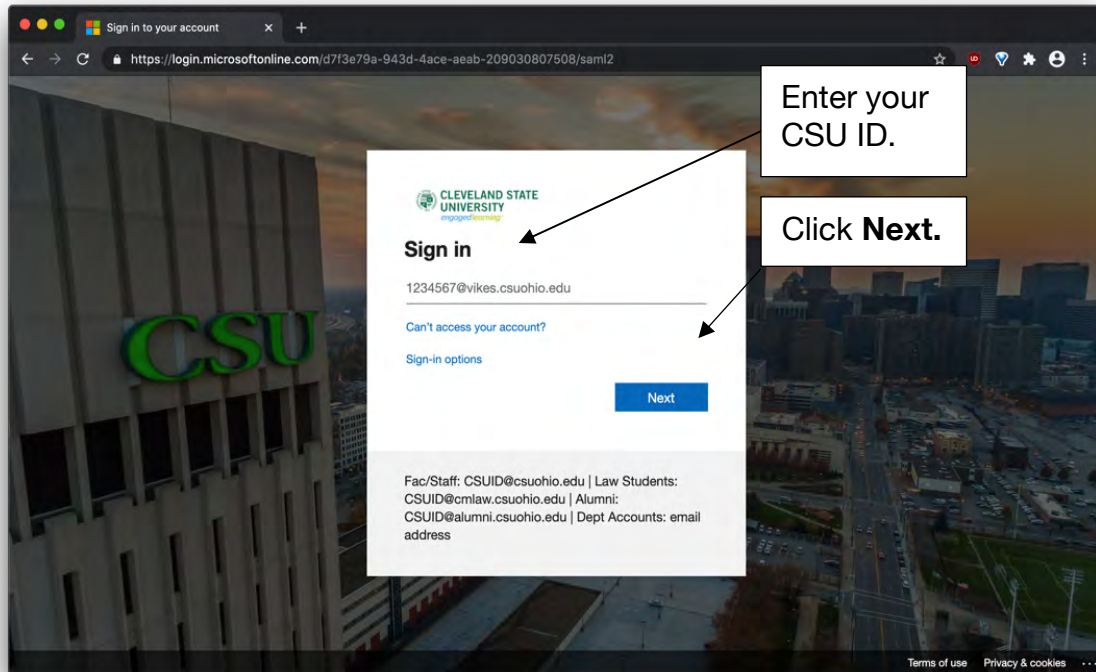
Step 2

After signing in, download the installer for your operating system by clicking on **MacOS** or **Windows**. Linux users should follow the instructions [here](#).
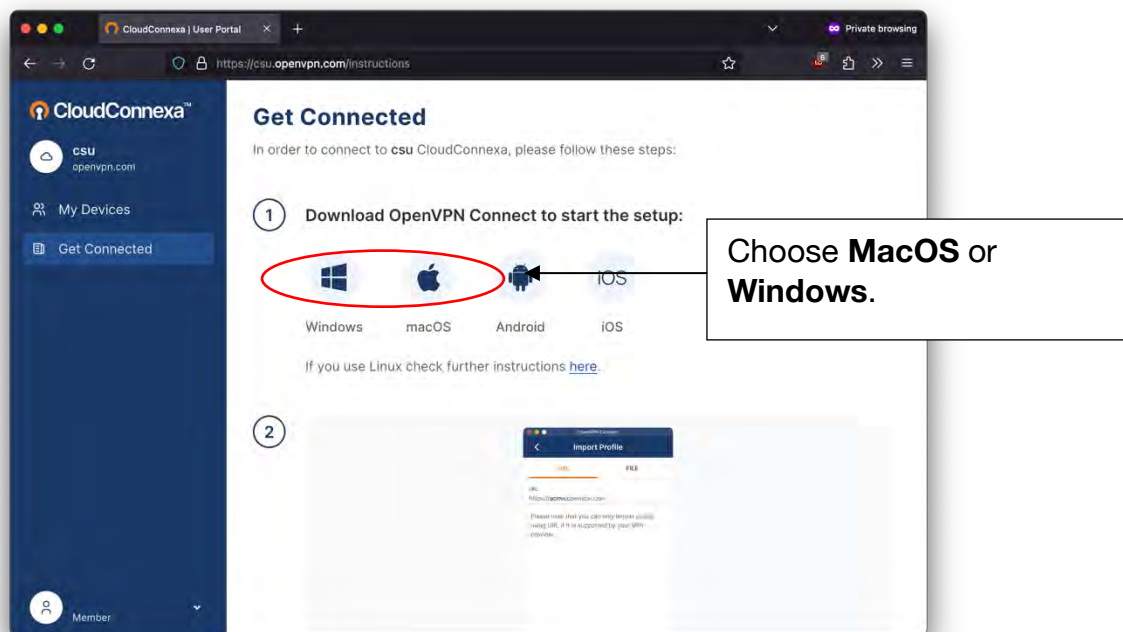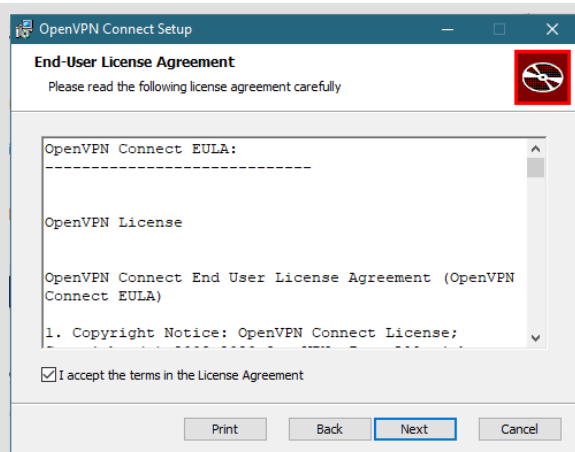
Step 3

After OpenVPN Connect has downloaded, launch the installer:

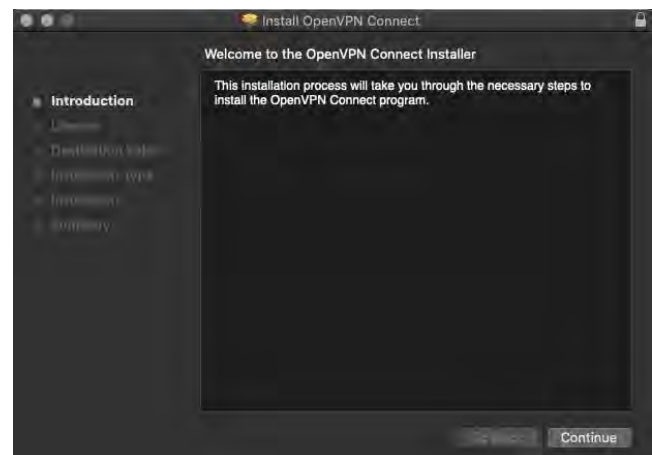| **For Windows:**	**For MacOS:**
Open **File Explorer**. Browse to **This PC** > **Downloads**. Double-click on the OpenVPN Connect Installer EXE file.	 Open the OpenVPN Connect Installer DMG and launch the OpenVPN Connect Installer PKG file.
 Click **Next**.	 Click **Continue**.
 Read and accept the terms in the End-User License Agreement. Click **Next**.	 Read and accept the terms in the End-User License Agreement. Click **Continue**, then **Agree**.
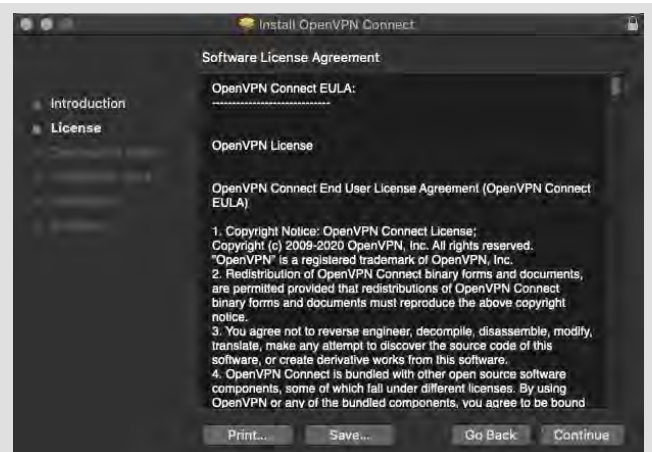
Windows:

Keep TAP driver selected and click **Next**.
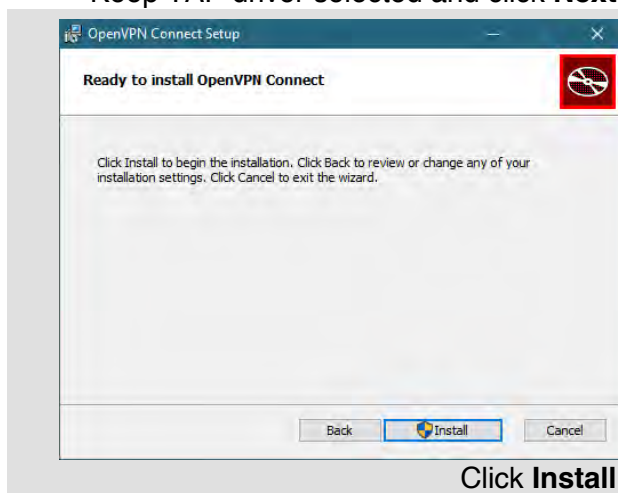
Click **Install**.
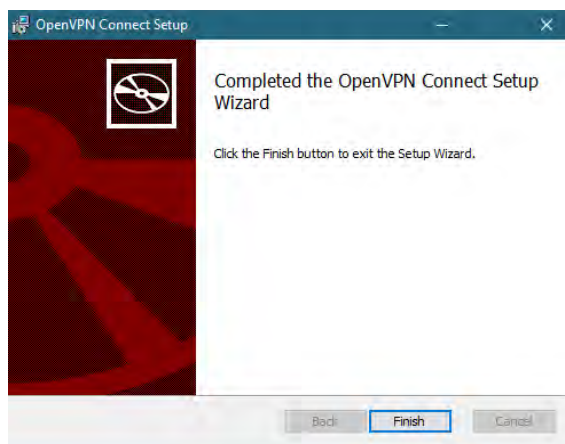
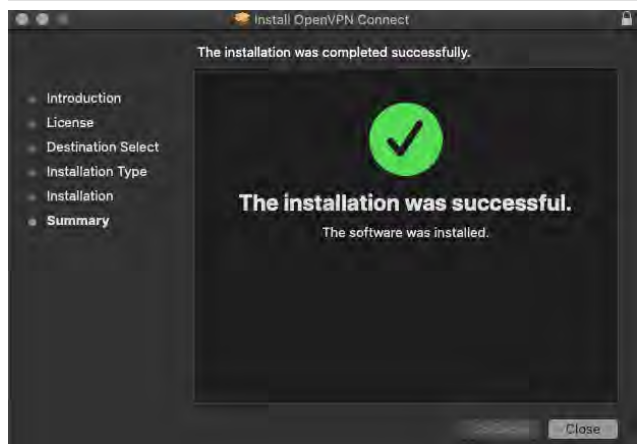Click **Finish** to exit the setup wizard.

MacOS:

Click **Install**.

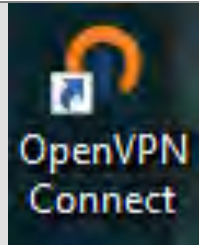Type your user password,
then click **Install Software**.

Click **Close** to exit the setup wizard.
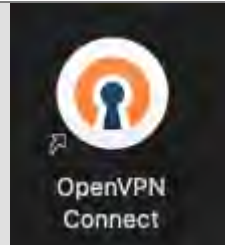
Step 4

After OpenVPN Connect has been installed, launch OpenVPN Connect:

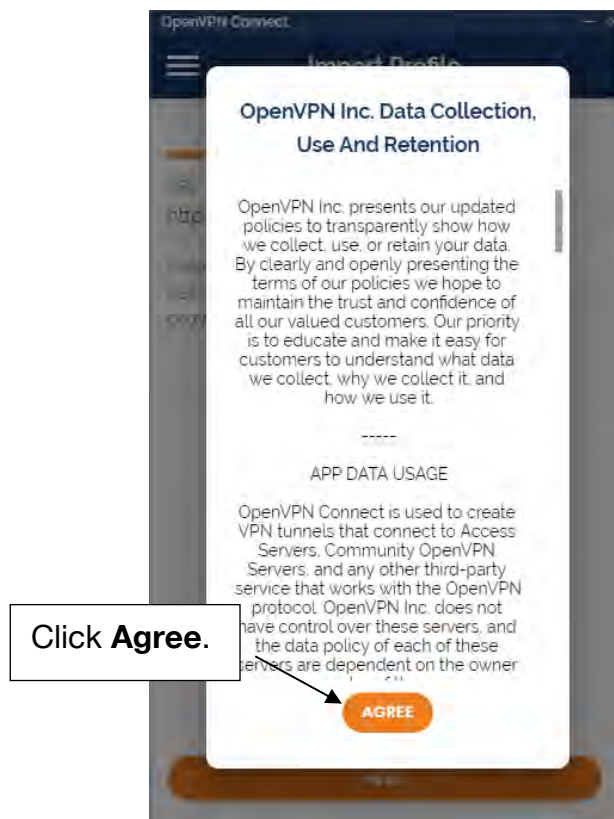| **Windows:**	**MacOS:**
Double-click the desktop shortcut created by the installer to launch the OpenVPN Connect app and continue setup.	Go to **Finder** > **Applications** to launch the OpenVPN Connect app and continue setup.

Step 5

Read the Data Collection, Use, and Retention policy and click **Agree:**

Step 7

Import your OpenVPN profile by entering https://csu.openvpn.cloud in the URL field. Then, click Next.

Enter **csu.openvpn.com**

Click **Next**.

Step 8

Sign in with your CSUID@csuohio.edu (or @vikes.csuohio.edu for students) username and CampusNet password:
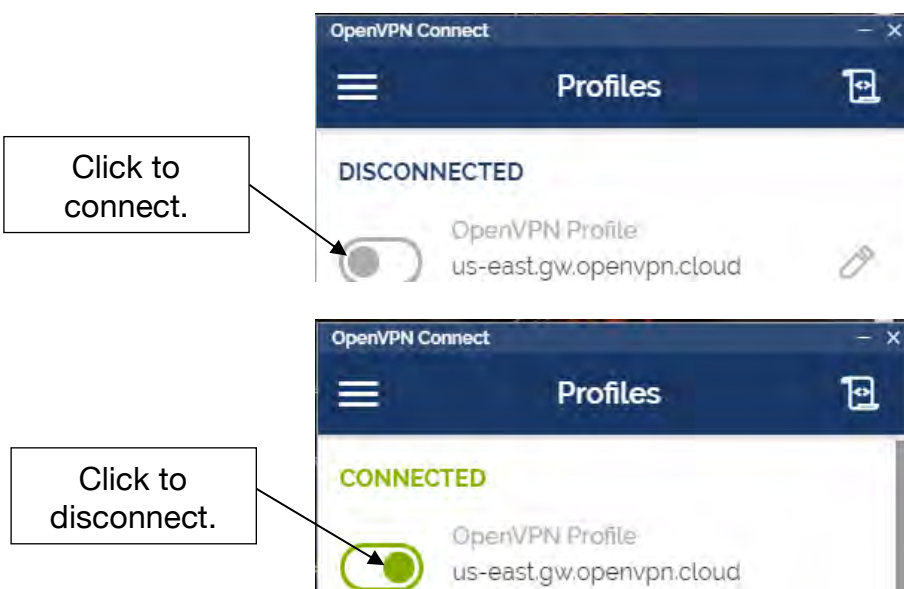
Step 9

If you wish to immediately connect to VPN, select **Connect after import**, then click **Add** in the top right corner:
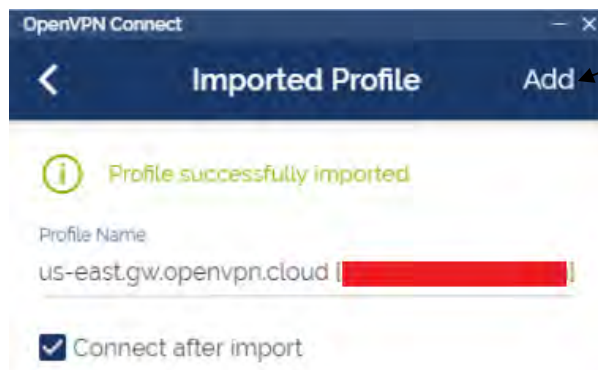
Click **Add.**

Step 10

Click the switch at the top of the application window to connect to or disconnect from OpenVPN:

Click to connect.

Click to disconnect.

Once connected to the VPN, you will be able to remotely access select resources made available by faculty/staff members. If the resource you need is not reachable once connected to the VPN, please contact the member who instructed you to use the VPN. If you have any problems during the installation the VPN client, please contact the IS&T Help Desk at 216.687.5050, or by opening a ticket at https://easy.csuohio.edu.