



Campus Engagement Organizational Health Report

October 2025

Over the past year, the Center for Campus Engagement has focused on building healthier, more sustainable student organizations. By providing structured support and clear expectations, we've helped student leaders thrive. This report highlights how strategic investments in organizational health have yielded remarkable returns in student engagement, leadership development, and campus vitality.

The Health of Our Organizations

Organizational Health Indicator	Current Performance
Active Registered Student Organizations	146 Organizations
Organizational Compliance Rate	90%
Student Leaders Trained (Fall 2025)	444 Leaders
Leadership Engagement Growth	+155%
Organizations Using Streamlined Systems	90%

Student Voice & Democratic Participation

One of the most telling indicators of organizational health is democratic participation. When students believe their voice matters and their organizations are well-run, they engage:

Election Period	Student Participation	Growth
Spring 2023	71 students	Starting Point
Spring 2025	1,030 students	Remarkable Growth
Fall 2025	333 students	(24-hour window)

From 71 students participating in Spring 2023 to over 1,000 in Spring 2025—this exceptional growth reflects the health of our organizational ecosystem. Students vote when they trust the system works.

How We Support Student Success

Training & Development

In September 2025 alone, we trained 444 student leaders including 164 treasurers who received specialized financial training. This comprehensive approach ensures every organization has knowledgeable leaders who understand their responsibilities and have the tools to succeed.

Service Excellence

Service Area	Our Commitment
Help Desk Response Time	72-Hour Guarantee
Event Planning Support	10-Day Framework
September Event Processing	93 Events Managed
Week of Welcome Impact	1,839 Students



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Our commitment to service excellence means organizations get the support they need when they need it. The 72-hour response guarantee ensures no organization waits for answers, while our 10-day planning framework provides predictability for event coordination.

Responsible Financial Stewardship

Through enhanced oversight and clear documentation standards, we've addressed \$31,153.56 in previously unresolved financial issues. By August 2025, we had already resolved \$15,000 of these concerns through systematic review and improved processes.

This isn't just about recovering funds—it's about building trust. When organizations follow proper financial procedures, they protect themselves, their members, and the institution.

What Students Are Saying

The true measure of our success comes from student feedback. Recent assessments show:

- Students rate their likelihood to recommend involvement at 9.0 out of 10
- 85% of students find Campus Engagement approachable and supportive
- 73% of students actively engaged with their organizations due to our support
- 120 students chose to spend their Saturday at our wellness programming event

Students appreciate that we're *"paying attention to students' mental health and making sure we get enough recreation among all the stress."* They're engaging because we're meeting their needs.

Building on Our Foundation

The organizational health improvements we've achieved create a strong foundation for continued growth. With

- 146 active organizations operating at high compliance rates
- 90% of organizations successfully using our streamlined systems
- 155% increase in leadership engagement across campus
- 1,839 students touched during Week of Welcome

We're not just managing organizations—we're cultivating leaders and building community. Our framework provides the structure students need to focus on what matters most: creating meaningful experiences for their peers.

The Path Ahead

The data demonstrates that investing in organizational health yields extraordinary returns. When we provide clear expectations, consistent support, and proper training, student organizations don't just survive—they thrive.

Our approach is working. Students are more engaged, organizations are healthier, and the campus community is stronger. By maintaining our focus on organizational health and student support, we're building a sustainable model for student success that will serve Cleveland State for years to come.

Respectfully submitted,
Center for Campus Engagement
Division of Student Belonging & Success
Cleveland State University