

De-registration Outreach

As part of the University's coordinated efforts to increase the persistence of undergraduate students from semester to semester and retention of students from year to year, the Academic Coaches are collaborating with the Office of Enrollment Management to address students at-risk of being de - registered from their Spring 2026 classes due to having a current account balance above \$1,500.

This outreach includes the following:

1. Communication to students from the Office of Enrollment Management and Academic Coaches in the Division of Student Belonging & Success.
2. Academic Coaches connect with students on their caseload via email, phone, and in-person meetings.
3. Academic Coaches connect with students to learn more about their specific situation and share information regarding payment plans, financial aid and resources available through Campus411 and the Office of the Bursar.
4. Successful outreach is contingent on the student's responsiveness and individual capacity to take advantage of the support offered by the University.

This collaborative outreach is part of the Standards of Care for Academic Coaching at the University.

Beginning in October, this collaboration resulted in resulted in 284 students being de-registered for Spring 2026 on October 31, 2025. A second cycle of outreach is underway to address students that may face de-registration on November 18, 2025.