



Impact Beyond the Numbers – Student Stories  
RE: Office of Disability and Testing Services

Student 1: “I am very **grateful for ODTS**, they have allowed me the opportunity to take exams with extended time which I need to complete assessments. They offer a level playing field for students who need these services. They allow me to schedule these exams in a way, so I do not need to miss any other classes or obligations. **Without them, I would not be able to perform to the best of my abilities.** I would be disadvantaged compared to my peers who do not need their services so **it gives me peace knowing that there is a space I can go to take my exams with the necessary accommodations.**”

Student 2: “I do not have the words to fully capture the impact ODTS has had on my academic growth at Cleveland State. I have found ODTS to be **one of my strongest allies** in advocating for myself and my needs, especially as I jumped through diagnoses. In addition to providing testing and attendance support, ODTS has been very **active in progressing my academic career by assisting me in my applications to graduate schools.** I truly believe ODTS is **one of (if not the) best resources available to students,** and I strongly encouraged first-year students to reach out whenever they were hesitant.”

Student 3 : “My experience with the testing center has been very positive on both my academic journey and overall campus experience. From the beginning, the staff has **consistently been friendly, welcoming and accommodating,** which helped ease a lot of stress that naturally comes with exams. The testing environment was always extremely quiet and free from distractions, **allowing me to fully concentrate on my exam.** On a few occasions, I had to cancel or reschedule exams at the last minute due to unexpected circumstances, and the **staff was incredibly flexible** and understanding each time. Their **professionalism and willingness to work with me not only supported my academic success but also made me feel valued as a student.** The testing center has played an important role in creating a supportive and positive campus experience for me. “